



Central Texas Voluntary Organizations Active in Disaster

COOPERATION | COMMUNICATION | COORDINATION | COLLABORATION

Meeting Notes December 13, 2018

Attendees:

Alan Ford, Presb Church USA

Anna Tangredi

Annie Harton, TARG

Ben Buotte, Austin Public Health

Betty Learned

Cathy Norman, Ch of Scientology Disaster Response

Charles Baker, Texas Baptist DR

Christine Brown, Travis Cty OEM

Dan Knauft, American Red Cross

Dick Perrone, TARG

Kye Tavernier, Austin Public Health

Matt Bisacca, American Red Cross

Pierre Nguyen, Am Youthworks

Sara Record, DRTx

Shay Mooney, United Way

Sheila Lowe, Bastrop DR

Sylvia Bhinyan, Travis Cty HHS

Tim Dale, ADRN

Meeting was called to order at 10:10 am.

Welcome – Dan Knauft

Minutes of October 11th:

Reviewing/approving minutes of Oct.

Move to accept: Anna Tangredi

2nd: Dick Perrone

All Approved with no nays or abstentions.

Presentation from Dr. Amy Sharp, Rediscovery

- Year-long project. Amy gave an overview of the training that will be released in January.
- The purpose of the ReDiscovery online course is to provide training, technical assistance, and educational materials on long-term recovery services and resources for individuals with disabilities and other functional needs and access needs who were affected by Hurricane Harvey.
- The ReDiscovery online course is offered through a partnership of the Center on Disability and Development at Texas A&M University and the Texas Center for Disability Studies at the University of Texas at Austin.
- The course is free, includes 5 hours of CEU credits through Texas A&M University and is recognized through APA.
- Please complete the full registration form within Canvas by clicking on “Enroll” at <http://reddy.catalog.instructure.com/courses/rediscovery-feb-4th>

Discussion of Colorado River Hotwash on Dec. 6.

Immediate after-action discussion of an organization’s response during a disaster

1. Team Standard Operating Procedures
2. Cost tracking and recovery
3. Information distribution or lack of
4. Defined roles and responsibilities
5. Water delivery (water does expire)
6. Web EOC use in the EOC
7. Damage assessment coordination
8. Staffing/skills assessment/utilization/development
9. Coordination and direction throughout the incident itself. What are people supposed to be doing during a disaster.

Staffing of EOC:

- When you call in people from other depts., they may not know what to do.
- Need for training. County officials are open to training with county, city staff, VOAD, Red Cross – to be sure we are all on the same page.
- Working on collaborating together, and having support from other organizations.
- Need an understanding of EOC, and what each organization brings to the table.
- CTVOAD – if people have a clear expectation of responsibilities, it would help. Plus internal training on what our organizations do.
- CASH-P training was 4 hours of cramming. So didn't get a clear picture of all responsibilities. Need more detailed, interactive training.
- Christine/Travis County EM. We discussed the role of VOAD in EOC. We want to know the capability and capacity of VOADS. Need an outline. Lots of people in Travis County don't know what you do. Need our matrix. What is the role of each person in a MARC or Shelter?
- Crestview Baptist: Speaking from a group that provides help, don't mind signing a confidentiality agreement, but I can't work with just a case #. I need a name/address.
- What can be provided by all the CTVOAD organizations? Sometimes it depends on funding, etc., and changes can happen quickly.
- VOAD is a "resource NETWORK." We may know someone if we can't do it.
- Public Health: Just knowing the supports that are available from each source is good.
- It's also critical for us to know what the City and County departments do.
- Crestview: Disasters are fluid, but we need to find a way to just "ask" if something is available.

Preliminary Hotwash – there will be another after action report in January.

Organizational Spotlight Info Request: Shelby (Communications) requested that organizations complete a "Spotlight" form so she can feature a different organization each month. Forms were distributed.

Sheila/Bastrop Recovery – down to last three projects. Finished several projects with grant funds through Houston Community Foundation. Received a grant through OneStar for volunteer engagement – holding a sheetrock training in a couple weeks.

Bastrop County COAD going well – getting them trained.

COAD will do response and Long Term Recovery will do only recovery.

We have three shelters. Using unified forms to collect information we need after the initial response is done.

Alan Ford: Asked if Bastrop County people knew about the information that Amy shared earlier.

Blanco River Regional Recovery Team – Anna said they were basically dormant right now. Developing a COAD right now. Having a NY Eve Party in New Braunfels to raise money for their organization.

TARG

City has closed 59 of 60 homes. Have contracts on another 18. Should be complete by early Spring. Remaining 50 homes will be purchased by 2020. As a result of lake floods, met with ADRN and partnered with 6 clients who qualified for assistance. They will all be helped shortly – Lake Travis area. Catholic Charities is hiring a case manager and they will be working with them.

Case Management: Betty/Jill – No Updates.

Communications: FaceBook page is up. Get spotlights in to Shelby.

Donations Mgmt: Tim, ADRN. Not much is moving now, but want to present “Right Gift”, a donations management solution at a later time.

Training: Matt

Red Cross has shelter operation simulation on January 12, in conjunction with Cedar Park CERT Team.

Emotional/Spiritual Care:

Will try to have a meeting in January. Mission Statement is drafted. How to help LTR teams add emotional/spiritual care into their programs, especially for PWD. Even people who are fully insured suffer a lot of trauma. In the short term, we are working on coming up with daily briefings for volunteers. Not a clear line between emotional and spiritual care; need to identify this and in referring people in both directions.

Membership: No new requests.

Bylaws: Will review again after Christmas.

Preparedness/Resilience: Damian - No report.

Volunteer Management: No report.

Announcements:

LTR group developing for floods in Burnet and Llano. Highland Lakes Crisis Network.

ADRN has been working with them since the early stages; helped them get a 501©(3) set up. Working with local churches, etc.

Next meeting: February 14th

Meeting adjourned: 11:30 pm.